



## **Booking Conditions for The Rest, Thorpe**

Please read carefully as by making a payment for reservation with us, these conditions will be deemed to have been accepted fully.

### **General Conditions**

**Strictly No Smoking** at anytime either in the property or in the surrounding garden and hot tub area.

**Strictly No Pets.**

The property sleeps a maximum of 5.

Time of Arrival is after 4pm at the earliest.

Time of Departure is always 10am at the latest.

Bookings are usually either for a

WEEK ie 7 nights commencing on Friday afternoons

WEEKEND ie 3 nights commencing on Friday afternoons and finishing Monday mornings

MIDWEEK ie 4 nights commencing Monday afternoons and finishing on Friday mornings.

The Rest can accommodate infants but because of the open pond & hot tub, we cannot not recommend it as a suitable property for small children.

### **Payment**

A deposit of 50% is due within 4 days of making a reservation. Any outstanding balance will be due 6 weeks before arrival date.

Payment in full will be due for all bookings made within 6 weeks of the arrival date.

Payment is by bank transfer only. Bank account details will be sent in a separate email and guests will be sent email confirmation of receipt of payment.

### **Security Deposit**

In addition to the rental charge, a security deposit of £100 may be requested to cover any accidental or deliberate damage, loss or extra cleaning to the property.

The Guest will be informed within 3 days whether the security deposit will be returned or not.

### **Cancellations**

Should Guests need to cancel their booking, the full rental amount paid will be refunded if the cancellation notification is received more than one month before the holiday.

Cancellation notification less than a month before the holiday commences will result in the deposit being kept and only the balance being refunded.

Cancellation by the owner, for whatever reason, will result in a refund of the full rental amount if another mutually suitable date cannot be agreed.

### **Responsibilities of the Guests**

The number of guests occupying the property will not exceed the number stated on the booking form. The Rest is to be used solely for the purpose of a holiday and not for any other reason.

Guests will show due consideration for other parties. If any Guest abuses the Property or displays dangerous, offensive or rude behaviour to the Property Owner/caretaker or any third parties (e.g. neighbours), the Property Owner/caretaker has the right to ask the guests to leave the accommodation before the end of the holiday. If this happens the Owner shall treat the holiday as being cancelled by the Guests and the Guests shall have no claim against the Owner for compensation or reimbursement whatsoever.

Guests agree to allow the Property Owner or their representatives access to the Property at any reasonable time during the period of the holiday with prior notice

Guests agree to keep the Property and all furniture, utensils, equipment, fixtures and fittings in or on the Property in the same state of repair and condition as at the commencement of the holiday and to ensure that at the end of the holiday the Property is left in the same state of order and cleanliness in which it was found.

Guests agree to report as soon as possible to the Property Owner/caretaker any breakages or damage caused by the Holidaymaker during the holiday and to reimburse the Property Owner with the cost of replacement if requested.

The Guests' vehicles and their contents and the Holidaymakers' personal belongings are left at the Property during (and after) the period of the holiday entirely at their own risk.

Guests must not (without the express permission of the Property Owner) allow any person other than guests booked and staying in the Property for their holiday to use the facilities and amenities of the Property.

Guests agree to adhere to the regulations for the use of the Hot tub and that the Property Owner takes no responsibility for any injuries, health problems or deaths that result in the misuse/lack of supervision of children or not taking in consideration of the health risks of the guests.

### **Liability**

The Property Owner shall accept no liability to the Holidaymaker for any loss, damage or injury howsoever caused to the Guests or to the Guests' personal property during their stay at the Property except to the extent such loss, damage or injury is caused by the negligence or wilful default of the Owner.

### **Force majeure**

No liability can be accepted and no compensation will be paid by the Property Owner, where the Guests or their personal property suffer any loss, damage, injury, disappointment, inconvenience or otherwise, or where the performance or prompt performance of any obligations by the Property Owner are prevented or affected, by 'force majeure'. In this contract 'force majeure' means any event which the Property Owner could not have foreseen or avoided including war, threat of war, riot, civil strife, industrial action, terrorist activity, natural or nuclear disaster, fire; adverse weather conditions closure of international borders disease none availability of transport services interruption to services/utilities and all similar events outside the control of the Property Owner.